List of Sub-Processors

Last Update: 24.06.2024

To provide its services, ROOMZ uses subcontractors who are selected for the quality and reliability of their services as well as their good security practices. Their compliance with legal requirements is regularly reassessed so that ROOMZ's commitment to its customers can be guaranteed from start to finish.

For the sake of transparency and in response to certain legal obligations, ROOMZ publishes the list of its subcontractors, indicating the purpose of the outsourced processing and the location where the data is hosted.

Notification of new Sub-Processor(s)

ROOMZ will provide customers with notice of any material changes in sub-processor(s) in the Infrastructure for Service Delivery list before authorizing such new sub-processor(s) to process customer personal data. Customers will have thirty (30) days to submit a legitimate, good-faith objection to such new sub-processor(s) from the receipt of ROOMZ's notice.

The full list is maintained and reviewed on a regular basis and is publicly available at all times.

For additional information, please see our data processing agreement.

Sub-Processor	Purpose of processing	Data location
Microsoft Azure	Cloud hosted Infrastructure and Customer data hosting backups	EU
Stripe	Subscriptions data Invoicing	USA
GitHub	Code management	US, Global
Atlassian	Development bugs management	Global (AWS)
Infomaniak	Corporate website hosting	CH
Salesforce	Customer relationship management	Global
iContact	Digital marketing	USA
Skribble	Digital signature	CH
Microsoft M365	Office management	EU
Winbiz	Office management	CH
Rumya	Compliance	CH